

April 20, 2005



Hi - Tech Auto Care
123 Falcon Street
London Ontario
N5W 4Z2

Attention: Brad Vodden

Dear Brad,

In business, to operate professionally and efficiently there are certain elements that have to be forefront. Your company, Hi-Tech, is such a company. When dealing with the public, additional requirements are also mandatory and expected, those being reliability and accountability.

This testimonial is written to thank you, your staff and to tell others of the professional support and technical expertise your company has provided to the Robert Q family and vision.

Dual fuel and propane injection are new concepts of our past preference of a dedicated system, however we all know times change.

Robert Q has been operating since 1977 and the fleet has grown over the past 28 years. We have anticipated that the fleet of vans will transport clients well over the 7 million kilometer range yearly and records show we will surpass that projection. With 98% of the fleet fuelled by propane, a system that would be reliable, cost effective, safe and have the potential to expand as future growth necessitates, would be required, hence Hi-Tech was chosen to help.

As I stated earlier, a company to grow must incorporate high standards and beliefs. Robert Q strongly agrees, as you have shown through your business, that being proactive and adaptable can only enhance our future expansion and expectations.

As our fleet expands it has become even more important to look to the future and make changes for growth. With the conversion to propane injection it has already proven an increase to our bottom line with regards to our fuel costs, but more importantly an increased sense of security and safety we did not have in the past.

Propane injection is the way of the future.

Brad if I could I would like to once again thank you, Bill Fawcett and Nick Walczak for always being there to support and add your timely expertise. I would like to think that Hi-Tech, your service and sales team, be considered part of the Robert Q Team and future.

Sincerely yours,

A handwritten signature in black ink, appearing to read "R. Hooper", with a long horizontal flourish extending to the right.

Richard Hooper
Fleet & Maintenance Manager
Robert Q
RH